

Date: 2/28/2023  
Replaces:  
Subject: PROC\_TRUMA\_COMBI\_ERROR\_CODE\_CLEARING  
Source: Truma Technical Support

Note: In most cases, a Truma error code will clear itself as soon as you correct the problem that is causing it to appear.

This is the procedure from Truma for clearing/resetting an error code:

Clearing codes:

1. Resolve the issue that is causing the error code to be displayed and, in most situations, the error code will self-reset.

2. If the code continues to be displayed, double-click it or press and hold until “app” appears, then hit the “back” button to clear it. This will clear the error code if the corrective action for the issue that caused the error code was successful.

3. If the code continues to be displayed, there is a reset button located on the control circuit board. In order to access the reset button, you will need to remove the plastic panel that covers the control circuit board. The control circuit board is located on the side of the Truma boiler. The reset button will have a small L.E.D light next to it flashing red. Press and hold the reset button for approx 5 seconds, the red light should now turn yellow. Release the reset button. When the reset is successful the L.E.D goes out and you will hear a couple of relay clicks and the boiler goes into standby mode. The Truma boiler should now operate as normal.

3a. Note that disconnecting the 12v supply is not a reset.

Details: Accessing the reset button:

Combi Boiler:



Push cover in the upwards direction:



Once the cover has been removed it reveals the 12v circuit board. Locate the reset button pictured here:



For additional details, refer to video at the following URL:

<https://www.youtube.com/watch?v=qgp64CEdUeQ>

### Truma Boiler reset button

The reset button will have a small L.E.D light next to it flashing red. Press and hold the reset button for approx 5 seconds, the red light should now turn yellow. Release the reset button. When the reset is successful the L.E.D goes out and you will hear a couple of relay clicks and the boiler goes into standby mode. The boiler should now operate as normal.